The image contains a table titled **SJC-005: Aged Care Related Complaints received by HaDSCO Grouped by Issue Category**. The table is divided into two sections: **Complaints Database** and **Out of Jurisdiction Database**. Each section contains a list of complaint categories such as Access, Carers Charter, Communication & Information, Consent, Discharge & Transfer Arrangements, Environment / Management of Facilities, Fees & Costs, Grievance Processes, Inquiry Service only, Medical Records, Medication, Professional Conduct, Reports / Certificates, Treatment, Service Access, Individual Needs, Complaints and Disputes, Service Management, Service Delivery, and Mental Health Decision Making. The table lists the number of complaints received for each category for the years 2014/15 to 2018/19, with a total row at the bottom. The total issues raised for the Complaints Database is 74, and for the Out of Jurisdiction Database is 277.

The table includes a note: *As each complaint can contain up to six issues, the issue count for complaints received by the Office is greater than the total number of complaints received.*