Information for Aged Care Providers

Issue 2017/12

In this issue:

- Changes to representation in My Aged Care
- Nominations for 2018 Australian of the Year Awards
- Get involved in the review of aged care quality regulation
- Remote and Aboriginal and Torres Strait Islander Aged Care Service Development Assistance Panel (SDAP)

Residential Care:

- Quality Indicator Program
- Reminder: unannounced site visit levy consultation
- Reminder: Brisbane, Townsville and Perth funding reform seminars

Changes to representation in My Aged Care

On 3 July 2017, My Aged Care made changes in two key areas:

- better support for all clients, including clients with diverse needs
- improving access to information for health professionals.

Key changes to better support clients include:

- a new My Aged Care Appointment of a Representative Form
- more flexibility for clients on who they can choose to appoint as their regular representative
- clarity on when a regular representative vs authorised representative is appropriate
- an expanded pathway for clients with diverse needs who do not have a representative and are unable to engage with the My Aged Care contact centre.
Nominations for 2018 Australian of the Year Awards

Nominations for the annual Australian of the Year Awards are now open. All Australians can nominate people whose contributions and achievements are making a difference.

It only takes one nomination for someone to be in the running for the Awards. Be great and nominate.

Nominations close midnight Sunday 6 August 2017.

Nominate online or call 1300 655 193.

Get involved in the review of aged care quality regulation

There are only three weeks left to have your say on aged care quality regulation.

Your views will help identify opportunities to improve Commonwealth regulatory processes so that people in residential aged care facilities are safe, well cared for and have a good quality of life.

Ms Kate Carnell AO and Professor Ron Paterson ONZM are leading the review.

They want to hear from:

- consumers
- their families
- carers
- aged care organisations
- staff of organisations
- other professionals in the aged care sector and related sectors.

Submissions close on 24 July 2017.

More information

Remote and Aboriginal and Torres Strait Islander Aged Care Service Development Assistance Panel (SDAP)

From 1 July 2017, SDAP will continue under a new Panel arrangement.

SDAP supports aged care service providers to address the challenges of maintaining and delivering culturally appropriate and quality aged care services:

https://us10.campaign-archive.com/?u=1108de8332cef33bce1956686&id=104d223d9f
Applications will be considered based on need and funding availability. Information about eligibility and SDAP service categories is available from the department's website.

Projects that started before 30 June 2017 will continue under their current arrangements.

**Quality Indicator Program**

Quarter four 2016-17 of the Quality Indicator Program finished on 30 June. Don’t forget to submit your data by 21 July.

For help in the data submission process or more information on the QI Program, please call the My Aged Care provider and assessor helpline on 1800 836 799.

**Reminder: unannounced site visit levy consultation**

The Australian Aged Care Quality Agency's draft Cost Recovery Implementation Statement is open for public consultation.

As announced by the government in the 2016-17 Mid-Year Economic and Fiscal Outlook, the Quality Agency's Statement introduces a new levy. The levy is payable by residential aged care providers for the annual unannounced site visit conducted by the Quality Agency. The levy is expected to take effect from 1 July 2018.

Submissions close on Friday 21 July 2017.

For more information on the consultation process and how to make a submission, visit the Quality Agency’s website.

**Reminder: Brisbane, Townsville and Perth funding reform seminars**

Free seminars on the University of Wollongong’s Alternative Aged Care Assessment, Classification Systems and Funding Models report are being held in the following locations:

- **Brisbane** - Tue 11 July
- **Townsville** - Wed 12 July
- **Perth** - Mon 17 July

To register, RSVP via Eventbrite by clicking on the link of your preferred location. This page will give more detailed information on time and venue.

For more information, email RUOCS@health.gov.au.
07/06/2019

Provider newsletter: changes to representation in My Aged Care, QI Program and more.

<table>
<thead>
<tr>
<th>Subscribe</th>
<th>Past Issues</th>
<th>Translate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- <a href="https://us10.campaign-archive.com/?u=1108de8332cef333bc1956888&amp;id=104d228d9f">Information for Aged Care Providers Newsletter - Issue #2017/12</a> (210 KB)</td>
<td></td>
</tr>
</tbody>
</table>

Copyright © 2017 Advice to the Aged Care Industry. All rights reserved.