

General Note

Comments...

15.02.2019 - File Note: Delegate call to AP to issue NDIS

File Note completed by [REDACTED]

At 11.46am on Friday 15 February 2019, Elsy Brammesan, Delegate at the Department of Health called Ms Fiona Van den Berg on [REDACTED]. Elsy explained that the Department had received an early release report from the Commission regarding their visit at Greenway Gardens. Key points of discussion included:

- Assessors are recommending 21 unmet across all the standards
- Having considered the information the Department is of the view that the risk to CRs is severe and immediate
- There are 3 sanctions to be imposed and these are; appointment of a clinical adviser; training; and restriction of subsidy for 9 months
 - o Elsy noted that conventionally when there is such widespread noncompliance the department imposes an additional sanction of an administrator and in this instance it would prudent to employ the services of a nurse adviser who can also rectify the issues identified in outcomes 1 and 4. Elsy explained that the rationale behind the decision is that Greenway Gardens is a small service therefore one position performing a dula function is warranted
- The AP queried that if the AP was to return to compliance could the application regarding subsidy be lifted earlier, the Delegate confirmed that the application to lift sanction could be made if the AP returns to compliance sooner
- Elsy noted that regarding the role of an adviser it was very important to ensure that the person could perform an independent role, so if they were selected from within the organisation they would need to be able to exclusively work on the issues identified at Greenway Gardens and be unbiased
- Elsy encouraged the AP to talk to their peak who may be able to find someone to assist them
- The AP said that they had already identified a number of issues that had been identified in the report and that the report doesn't accurately reflect the response from the AP
- Elsy explained that before the sanction details go on My Aged Care, the AP will need to organise a meeting with residents and representatives to explain the sanctions process
 - o Elsy advised that the department would send a draft agenda and have a pre-meeting with the AP
- The AP asked about what happens with pending admissions. Elsy explained that if they have any residents who are currently on respite and already had plans to become permanent that the Department would consider that.

Elsy said that the notice would be emailed to the AP today.

Action Details

Case Number:	N19/000456	Assigned By:	[REDACTED]
Assigned Date:	15-Feb-2019 4:25 PM		
Assigned To:	[REDACTED]		
Location:	Sydney (Health)		
Status:	Closed		