



**Royal Commission**  
into Aged Care Quality and Safety

### Statement of Charlene Harrington

**Name:** Charlene Harrington  
**Date of birth:** [REDACTED]  
**Address:** University of California San Francisco  
**Date:** February 10, 2020

1. This statement made by me accurately sets out the evidence that I am prepared to give to the Royal Commission into Aged Care Quality and Safety. This statement is true and correct to the best of my knowledge and belief.
2. The views I express in this statement are my own based on my education, training and experience. They are not intended to represent any views of my employer.
3. Professional background. I am a Registered Nurse with a Doctorate in Sociology and Higher Education from the University of California Berkeley. I am currently employed as a Professor at University of California San Francisco. I have been in this role since 1980. I was elected to the American Academy of Nursing and the National Academies of Medicine. My research has included many research projects including: designing and managing a model California long term care consumer information system (CalQualityCare.org) website (2002-2016); studying state Medicaid home and community based service programs and policies (1994 to 2016); directing the National Center for Personal Assistance Services at UCSF (2003-2013); assisting with the UCSF Community Living Policy Center funded (2013-2017); and conducting international nursing home research with colleagues in 6 countries (2008-2018). My recent research has focused on the corporate ownership and financing of long term care and its negative effect on quality, access, and costs. I am a member of the Centers for Medicare and Medicaid Technical Advisory Committee for the Medicare Nursing Home Compare website, serve on editorial boards, and have written more than 250 articles and books on nursing homes, long term care, health policy and nursing. I have testified before the US Congress on long term care research and policy, and lectures widely in the U.S. and internationally.
4. Prior to working at the University of California San Francisco, I held a number of clinical and administrative positions including directing the California state licensing and certification program that regulated all health care facilities in the state.
5. Please find attached my curriculum vitae.

Signature		Witness	
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STATEMENT OF ^INSERT FULL NAME^ CONTINUED

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**Please see the attached Annexure A.**



Signed: \_\_\_\_\_

Date: February 10, 2020

Signature		Witness	
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