

RE: COVID-19: accessing workforce surge from Mable [SEC=OFFICIAL]

From: James Zehnder <[REDACTED]@anglicare.org.au>
To: "Browne, Tania" <[REDACTED]@health.gov.au>, David Goodhew <[REDACTED]@anglicare.org.au>
Cc: "Spencer, Valerie" <[REDACTED]@health.gov.au>, "Peterson, Lisa" <[REDACTED]@health.gov.au>, "Kaiser, Stephanie" <[REDACTED]@health.gov.au>, "Mylonas, Danaye" <[REDACTED]@health.gov.au>
Date: Fri, 17 Apr 2020 10:18:09 +1000

Hi Tania,

Thank you for putting us in contact with Mabel.

To date they have been helpful but unable to find sufficient staff for our needs. They have only been able to supply one suitable RN and we've only been able to source 6 carers from Mabel and we have a much greater need that it appears they cannot fulfil.

As you would be aware, we now have 20 residents and 11 staff who have tested positive and both cohorts are undergoing an extensive testing regime and we expect the number of infections to escalate.

Can you please advise what other avenues are available to us to source suitable and skilled staff.

Mabel did have a significant number of staff who applied through their website but most were not suitable or did not want to work in a facility that had positive cases of COVID.

Please feel free to call me.

Thanks,

James Zehnder

Executive General Manager – Operational Support

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In the lands that I work, I walk, and I live, I respect and acknowledge the traditional custodians and cultural knowledge holders of these lands.

"We love because he first loved us." 1 John 4:19

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From: Browne, Tania <[REDACTED]@health.gov.au]>
Sent: Tuesday, 14 April 2020 11:47 AM
To: David Goodhew <[REDACTED]@Anglicare.org.au>
Cc: Spencer, Valerie <[REDACTED]@health.gov.au>; Peterson, Lisa <[REDACTED]@health.gov.au>; Kaiser, Stephanie <[REDACTED]@health.gov.au>; Mylonas, Danaye <[REDACTED]@health.gov.au>
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Hi David,

Further to our discussion earlier, I have provided information to Mable regarding the staff you are seeking to access for surge support following the outbreak of COVID-19 at Newmarch House.

The contact at Mable is Piroska Bisits-Bullen

Email: [REDACTED]@mable.com.au

Phone: [REDACTED]

Please let me know if you encounter any issues accessing the Mable platform.

Kind regards, Tania

Tania Browne
Director

Aged Care COVID-19 Implementation and Delivery / Aged Care Regulation & Compliance Division
Australian Government Department of Health

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The Department of Health acknowledges the Traditional Custodians of Australia and their continued connection to land, sea and community. We pay our respects to all Elders past and present.

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